Accessibility Statement for Lavazza Naperville

This is an accessibility statement from CityGate Hospitality LLC.

Measures to support accessibility

CityGate Hospitality LLC takes the following measures to ensure accessibility of Lavazza Naperville:

- Include accessibility throughout our internal policies.
- Employ formal accessibility quality assurance methods.
- Website scans to confirm all content conforms to accessibility standards conducted quarterly or after any major site design changes or additions.
- Property includes curb ramps and elevators.

Conformance status

The <u>Web Content Accessibility Guidelines (WCAG)</u> defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Lavazza Naperville is fully conformant with WCAG 2.1 level AA. Fully conformant means that the content fully conforms to the accessibility standard without any exceptions.

Feedback

We welcome your feedback on the accessibility of Lavazza Naperville. Please let us know if you encounter accessibility barriers on Lavazza Naperville:

• E-mail: marketingintake@citygatehospitality.com

Compatibility with browsers and assistive technology

Lavazza Naperville is designed to be compatible with the following assistive technologies:

• For optimal online ordering experience we recommend using Google Chrome, Firefox, Microsoft Edge or Safari.

Technical specifications

Accessibility of Lavazza Naperville relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

• HTML

These technologies are relied upon for conformance with the accessibility standards used.

Assessment approach

CityGate Hospitality LLC assessed the accessibility of Lavazza Naperville by the following approaches:

- External evaluation
- https://www.wix.com/blog/2017/12/make-your-wix-website-accessible/

Date

This statement was created on 16 August 2022 using the W3C Accessibility Statement Generator Tool.